



UNIVERSITY OF
OREGON

School of Law

The Oregon Office for Community Dispute Resolution

*Community Dispute Resolution Centers help create **safer communities**, contribute to **school success**, increase **housing security**, and improve **access to justice**.*



2017-2019 Biennial Report

SCHOOL SUCCESS

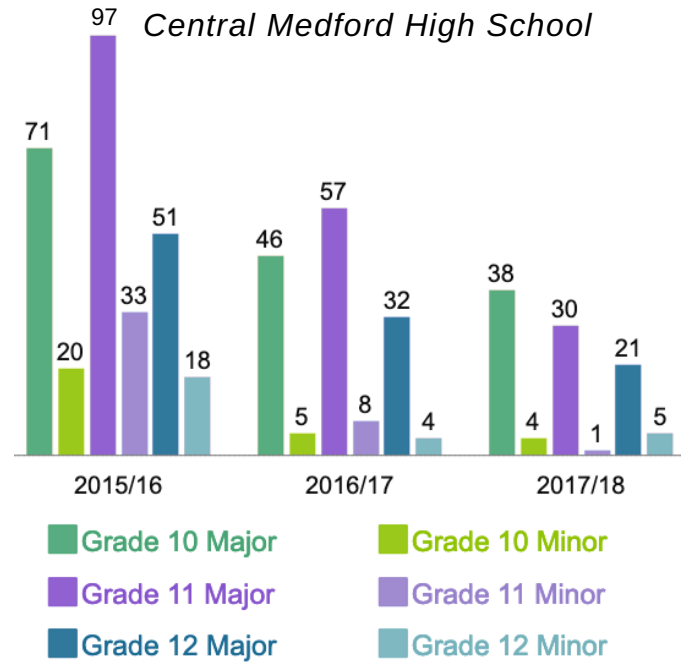
MAKING IT RIGHT WITH RESTORATIVE JUSTICE

Resolve Center for Dispute Resolution and Restorative Justice piloted an accountability class, coined "Making It Right," for North Medford High School students during the 2018/19 academic year. The class is a promising alternative to the traditional suspension model, allowing students to be both accountable and remain in their school community. "Making It Right" supports restoring relationships, helps manage suspension rates, and prevents some cases from entering the justice system altogether.



Behavior Referrals

Central Medford High School



BEHAVIOR REFERRALS WAY DOWN

Since 2015, behavior referrals have been significantly reduced at Central Medford High School. Principal Amy Herbst attributes the improvement to Central Medford High School's implementation of Restorative Justice Practices in partnership with Resolve for Dispute Resolution and Restorative Justice.

SAFER COMMUNITIES

SKILLED NEIGHBORS THROUGH COMMUNITY EDUCATION

Dispute Resolution Centers help community members develop lifelong skills through low or no-cost conflict resolution trainings. A recent participant at Beaverton's Center for Mediation and Dialogue remarked:

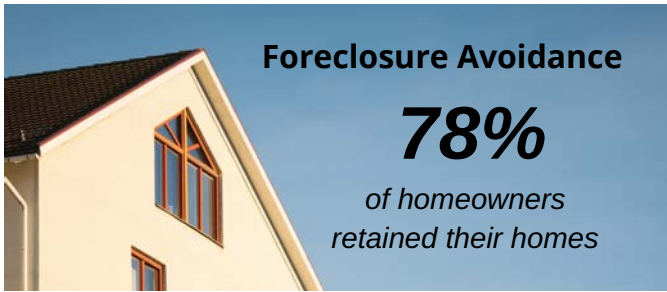
"I came to this class feeling overwhelmed and depressed and am leaving feeling I have the tools to sustain my hope. The tools are immediately helpful, and I am grateful I am on an upward bound."

80% of youth participants did not re-offend

A 10-year collaborative study by Resolve, Southern Oregon University, and Jackson County Juvenile Services comparing Restorative Justice Practices and traditional practices

REDUCED YOUTH RECIDIVISM WITH RESTORATIVE JUSTICE

Restorative Justice focuses on balanced support and meaningful outcomes for youth offenders, crime victims, and the community through mediation and conversation. Youth offenders are held accountable, victims are empowered, and communities are engaged both as stakeholders and as advocates.



Foreclosure Avoidance

78%

of homeowners
retained their homes

MEDIATORS STABILIZE CRISIS

The Oregon Foreclosure Avoidance Program connects at-risk homeowners and lenders with facilitators to help Oregonians avoid foreclosure. A recent case:

A family with children fell behind on payments during divorce proceedings. The parent living in the home was not on the mortgage or aware of the pending foreclosure. Through the Foreclosure Avoidance Program, the parent remaining in the home had the opportunity to transfer the mortgage to their name and resume payments. The process provided time and a creative solution which stabilized housing for the family and brought the loan into good standing for the bank.

HOUSING SECURITY

MENDING MANUFACTURED COMMUNITIES

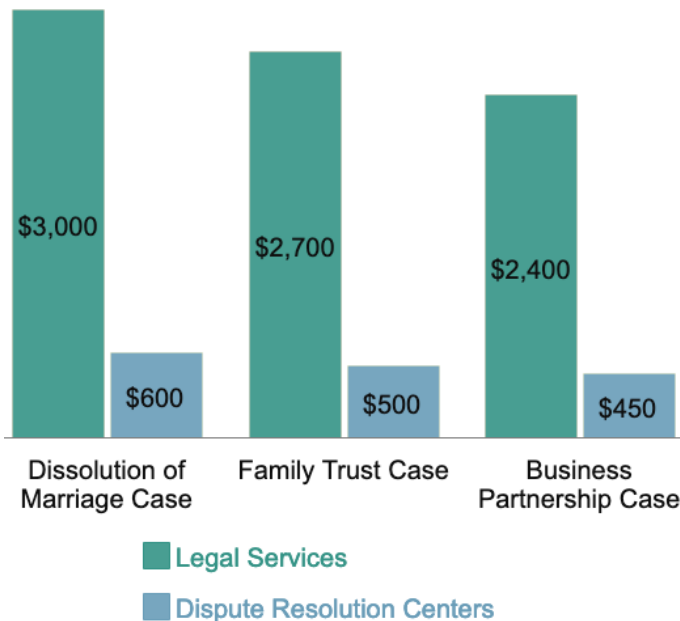
In a decades-long collaboration with Oregon Housing and Community Services, Dispute Resolution Centers continue to foster positive individual and group dynamics in manufactured housing communities through constructive communication workshops and mediation. Over the past 10 years, 83% of disputes were resolved with an agreement.



"Once parties are able to sit down across the table from another person—not a landlord or a bank, but a person—the two are able to get past the transactional relationship and focus on the human relationship."
- Larry Safley, Common Ground Mediation

Contrast in Costs

10 Hours of Legal & Community
Dispute Resolution Services



ACCESS TO JUSTICE

ELIMINATING FINANCIAL BARRIERS

Dispute Resolution Centers enable all community members to access services that are equally effective yet lower in cost than traditional legal services. Dispute Resolution Centers offer a sliding scale fee structure that reduces or waives mediation fees based on each community member's ability to pay. In Deschutes County alone, **Community Solutions of Central Oregon saved 90+ community members a minimum of \$135,000** in associated legal fees for divorce, business, or parenting-related disputes.



The Oregon Office for Community Dispute Resolution advances State investment in healthy communities by promoting dialogue, learning, and growth towards a connected human community.

15
Community Dispute Resolution Centers

55,473
Community Members Served

13,963
Cases

651
Volunteers

27,101
Volunteer Hours

535
Community Education Programs

505
Youth Education Programs

20,119
Education Program Participants

Oregon Community Dispute Resolution Centers

METRO, NORTH COAST, & MID-VALLEY

Center for Mediation & Dialogue

Washington County
503-526-2523 | beavertonoregon.gov/cmd

Community Mediation Services

Polk County
503-623-3111 | vorpcms.org

East Metro Mediation

Multnomah County
503-618-3247 | greshamoregon.gov/East-Metro-Mediation

Hillsboro Mediation Program

Washington County
503-615-6651 | hillsboro-oregon.gov/mediation

Resolutions Northwest

Multnomah County
503-595-4890 ext 101 | resolutionsnorthwest.org

Resolution Services

Clackamas County
503-655-8700 | clackamas.us/ccrs

Your Community Mediation

Tillamook & Yamhill Counties
503-435-2835 | ycmediation.org

CENTRAL & NORTH CENTRAL

Community Solutions of Central Oregon

Crook, Deschutes, & Jefferson Counties
541-383-0187 | solutionsco.org

Six Rivers Dispute Resolution Center

Gilliam, Hood River, Sherman, Wasco, & Wheeler Counties
541-386-1283 | 6rivers.org

NORTHEAST

Eastern Oregon Mediation Center

Union County
541-786-0270 | eomediation.org

MID & SOUTH COAST

Common Ground Mediation

Coos & Douglas Counties
541-751-9666 (Coos)
541-530-2578 (Douglas)
commongroundmediation.org

Lincoln Community Dispute Resolution

Lincoln County
541-574-9846

SOUTHWEST

Resolve Center for Dispute Resolution & Restorative Justice

Jackson & Josephine Counties
541-770-2468 | resolvecenter.org

SOUTH VALLEY

Center for Dialogue & Resolution

Lane County
541-344-5366 | lanecdr.org

Neighbor to Neighbor

Benton, Linn, & Marion Counties
503-585-0651 (Marion)
541-223-4189 (Benton/Linn)
n2mediation.org

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Community Dispute Resolution Centers are sanctioned under the Oregon Revised Statutes, Chapter 36.

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