



**OREGON OFFICE**  
*for*  
**COMMUNITY  
DISPUTE  
RESOLUTION**

Advancing State-funded investments by promoting problem-solving, learning, and growth towards a connected community.

**2022  
BIENNIAL  
REPORT**

**O** | UNIVERSITY OF  
OREGON | School of Law

**“Mediation not only produces better solutions, it does so with less cost and with preserving the relationships of the parties.”**

-Lincoln County Legal Aid Regional Director **Blair Bobier**

## INCLUSIVE ACCESS TO JUSTICE



The federal government invested in new tools to address community conflict by embedding mediation in the 1964 Civil Rights Act in an effort to address racial, ethnic, class, and gender inequalities throughout the courts and legal action. To provide neighborhoods with localized conflict resolution services, organizations sprouted nationwide, and community mediation began to take root.

### WHAT WE'RE DOING

- Providing upstream alternative dispute resolution services
- Utilizing equity informed mediation tailored to the community
- Connecting people to local providers, e.g. financial resources, legal aid, rehousing & credit counseling
- Providing conflict resolution education for youth

### OUR PARTNERS



## Restorative Justice

Local community Dispute Resolution Centers (CDRCs) implement restorative justice models in partnership with juvenile justice centers that reduce recidivism rates and increase restitution rates.

**60%**

**Decrease** in discipline referrals for students with Individual Education Plans (IEPs) at Pheonix Oregon High School

Source: Resolve, Restorative Justice in Schools, 2019

# 4,000+

**Oregon families retained their homes with the Oregon Foreclosure Avoidance Program.**

Source: Mediation Case Manager

## HOUSING STABILITY



### **Mediation offers more flexible solutions than can be ordered by judges.**

The school district connected a Dispute Resolution Center with a group of renters facing eviction. Three undocumented single fathers, each raising one child, none of whom speak English was facing eviction. One of the fathers was badly injured and could not contribute to the household bills. The others pooled their resources to cover his medical expenses but still came up short.

With help from community resources, an anonymous donor, and the promise of the state-wide rent assistance program, amount owed became manageable.

After understanding the circumstances that caused the delay in payment, the housing provider became more sympathetic and more comfortable with dismissing the eviction before the remaining rent was paid, and the court date was canceled.

**For renters,** mediation can address the specifics of each of their cases to see if arrearages can be made and tenancy stabilized, or a plan for moving out can be created.

**For housing providers,** mediation can address rent arrearages and reduce costs associated with an eviction.

**For communities,** mediation increases access to justice and is a site of referral to local resources.

**Eviction prevention systems rely on mediation as an efficient and effective tool to keep people housed.**

# 82%

**mandatory cases  
created agreements**

# 76%

**voluntary cases  
created agreements**

Source: OOCDR, 2017-19 Statewide

# COMMUNITY DISPUTE RESOLUTION CENTERS

## METRO

Center for Mediation & Dialogue  
503-526-2523

East County Resolutions  
503-618-3247

Hillsboro Mediation Program  
503-615-6651

Resolutions Northwest  
503-595-4890 ext. 101

Clackamas County Resolution Services  
503-655-8415

## CENTRAL

Community Solutions of Central Oregon  
541-383-0187

## THE GORGE

Six Rivers Dispute Resolution Center  
541-386-1283

## EAST

Eastern Oregon Mediation Center  
541-786-0270

## MID VALLEY

Center for Dialogue & Resolution  
541-344-5366

Neighbor to Neighbor  
503-585-0651 (Marion)  
541-223-4189 (Benton/Linn)

Common Ground Mediation  
541-751-9666 (Coos)  
541-530-2578 (Douglas)

## SOUTH VALLEY

Resolve Center for Dispute Resolution &  
Restorative Justice  
541-770-2468

## COAST

Community Mediation Services  
503-623-3111

Lincoln Community Dispute Resolution  
541-574-9846

Your Community Mediation  
503-435-2835

# Oregon Community Dispute Resolution Centers Creating Safer Communities

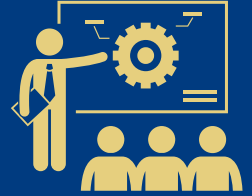


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## COMMUNITY DISPUTE RESOLUTION CENTERS

# 799

## COMMUNITY TRAINING PROGRAMS



# 51,613

## COMMUNITY MEMBERS SERVED

# 9,206

## TOTAL NUMBER OF CASES



# 21,012

## VOLUNTEER HOURS

# 1,194

## TOTAL VOLUNTEERS



Source: OOCDR, 2019-2021 Statewide

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